# California Seller of Travel Disclosure Important Information for Trip Participants

The State of California requires all businesses selling transportation services to residents of the State of California to register as a Seller of Travel (CST). The organizer of the AMSTERDAM-BOLOGNA-PARIS TRIP is a California State Registered Seller of Travel (CST 2093529-40) under the name of **Bernard Kent Porter** and participates in the California Travel Consumer Restitution Fund. The following mandatory disclosures are made as required by the California Seller of Travel Law.

#### **General Disclaimer**

Registration as a seller of travel does not constitute approval by the State of California.

### Travel Consumer Restitution Fund (TCRF)

This business is a participant in the Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of the sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRC to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000.

A claim must be submitted to the TCRC within six months after the scheduled completion date of the travel. A claim must include sufficient information and documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a claim.

You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to: (310) 601-1881.

## Right to Prompt Refund in the Event of a Cancellation

Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not canceled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly paid to the passenger, unless the passenger advises the seller of travel in writing, after cancellation. This provision does not apply where the seller of travel has remitted the payment to another registered wholesale seller of travel or a carrier, without obtaining a refund, and where the wholesaler or provider defaults in providing the agreed-upon transportation or service. In this situation, the seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the payment, and if disbursed to a wholesale seller of travel, proof of current registration of that wholesaler.

#### Passengers Outside California at Time of Purchase

Any travel-related products purchased by passengers outside of the state of California, are not covered by the California Travel Consumer Restitution Corporation.

#### **Trust Account**

California law requires certain sellers of travel to have a trust account or bond. This business has a trust account.

## Signatures of Participants

I/We have read the above disclosure and understand its content.

Trip Participant Signature

Printed Name

Date

Trip Participant Signature

Printed Name

Date

Kent Porter is a registered California Seller of Travel with the Attorney General's Office of the State of California, CST #2093529-40